

DMS presents: Relief Management Solution for Xenophobia in South Africa

1 Introduction

Relief Management Solution (ReMS) focuses on the preparation and positioning of individuals, teams, organizations and departments in dealing with relief activities for possible future Xenophobia (attacks on foreign nationals) and disaster situations. ReMS is the *pro-active* capacity building programme to be able to:

- Be prepared;
- Plan in advance;
- Rehearse;
- React as required in different scenarios

In 2008 DMS was directly involved with the management of the Gauteng Relief Management Solution on Xenophobia, thus DMS has the experience in the presentation of relief management training in the public sector. Since 2008 we developed practical tools to support the management of the total relief operation. We are confident that we have the expertise to fulfil this training need.

2 Objectives

The objective of this project is Capacity Building: Strategies to **prevent** and/or **respond** to Xenophobia in South Africa. It is aimed at capacity building of integrated multi-disciplinary teams to assist in the prevention, response, relief, recovery & rehabilitation management of such incidents.

2.1 Target Audience

The target audience is Councillors, Municipal Managers, HODs, NGOs, Emergency Services Officials, other municipal officials and Disaster Management Officials who might become involved in the prevention and response to xenophobia.

2.2 Learning Outcomes

After completion of the training, learners should have:

- Working knowledge of theoretical requirements to prevent or respond to xenophobia;
- The ability to develop prevention strategies;
- The ability to prepare an integrated response and relief plan;
- A working knowledge of donation management, logistics, public relations and shelter management; and
- Understanding of budget process in accordance with logistical requirements in establishing and running of relief operation.

2.3 Training material

Training material supplied will include:

- “Sphere Project” document;
- UN Field Officers Guide (FOG);
- Camp Management Toolkit (CMT);
- Excel Budget Planning and Control Template;
- Camp Rules (Template); and
- Scenario details.

2.4 Learning Methodology

- Facilitation and role-play.
- Hands-on completion and guidance of assignments.
- Group question and answer discussions.
- Role-play, assessment, planning, execution and control of scenario driven simulation in accordance with pre-determined events list and timeline.
- Competency assessment of participants.

3 Cost

Price per person is R4 000 for 5 days (including VAT).

The cost includes workshop material, venue, meals and refreshments during the workshops, but excludes transport and accommodation of participants.

4 Benefits

There are two main beneficiary groups in this project.

The 1st group consists of the trainees that attend the capacity building programmes. The benefit for this group will be that they are informed and capacitated to either assist in the prevention of these attacks, or, should it occur, they will know how to respond to it. They will also be able to combine such response with the humanitarian principles laid down by the UN in the Sphere Project and will be able to follow the UN’s Field Operations Guide for Disaster Assessment and Response.

The 2nd group of beneficiaries is the victims of xenophobia attacks as well as the communities. Through the people responsible for response and relief management being capacitated, such response would be in line with the humanitarian principles laid down and the victims would thus experience that they are seen as worthwhile human beings by the authorities.

5 Confirmation

To participate in this intensive 5 day workshop, please confirm your booking with Pearl Ramashala on 082 300 2767 or e-mail pearl@dms-online.co.za